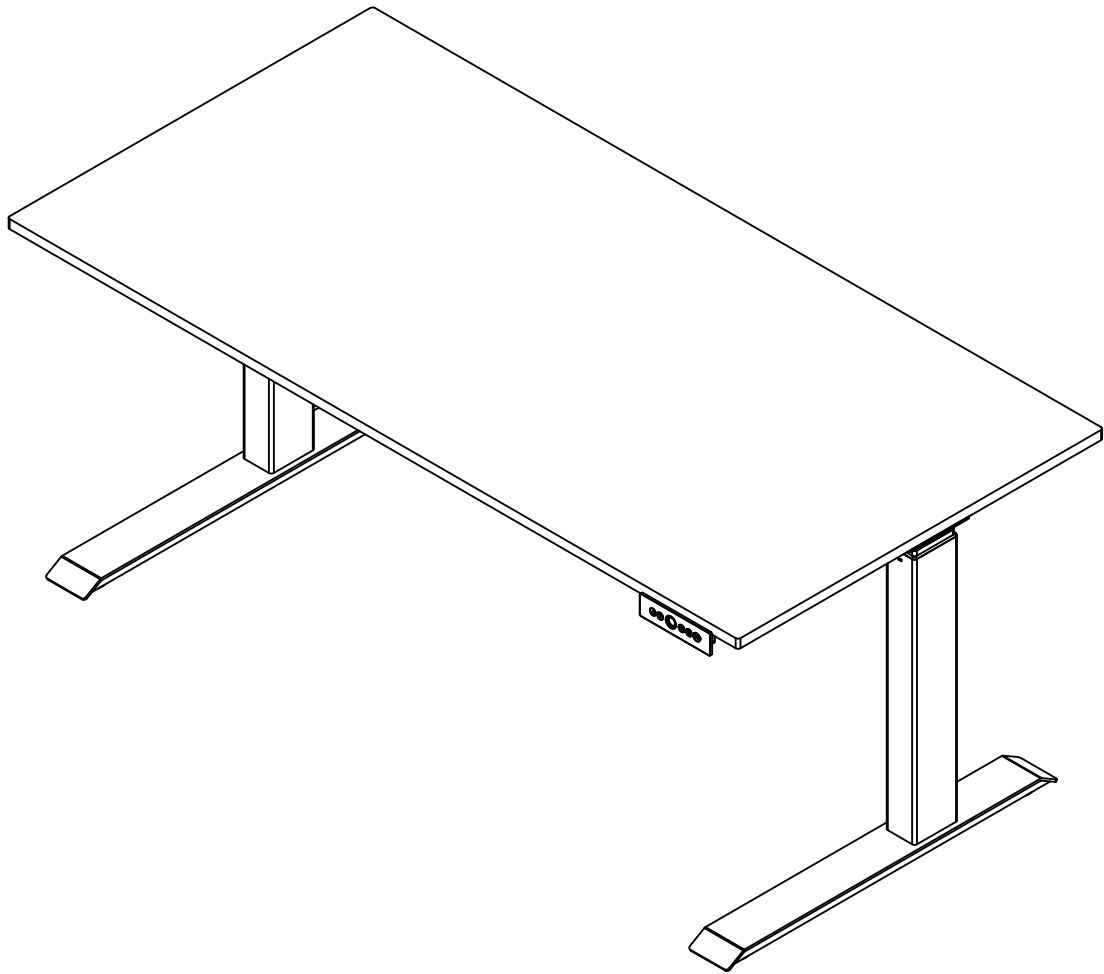




# STAND UP

desk store



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**1-855-843-7920**

**CustomerService@StandUpDeskStore.com**

[standupdeskstore.com/electric-desk-assembly-videos](https://standupdeskstore.com/electric-desk-assembly-videos)

**Easy Assembly / Triple Stage / Dual Motor / Electric**

# SPECIFICATIONS

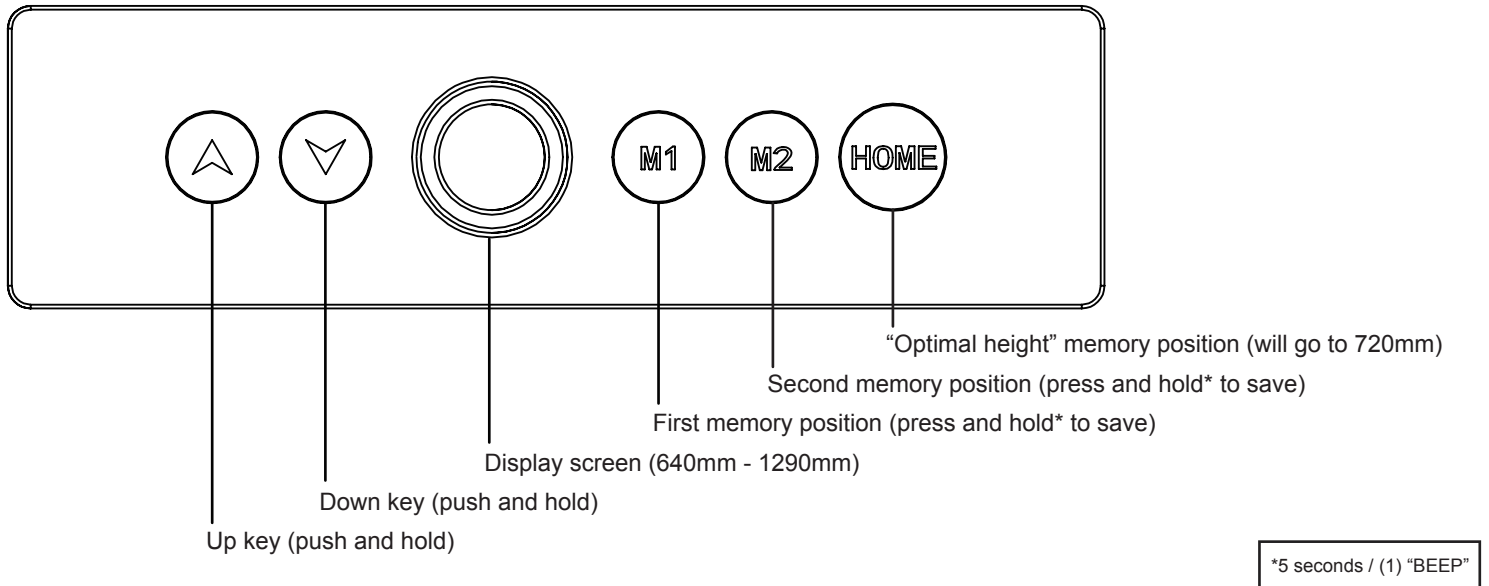
**Height range:** 640-1290 mm / 25.2 x 50.8 in

**Weight capacity:** 100 kg / 220 lbs

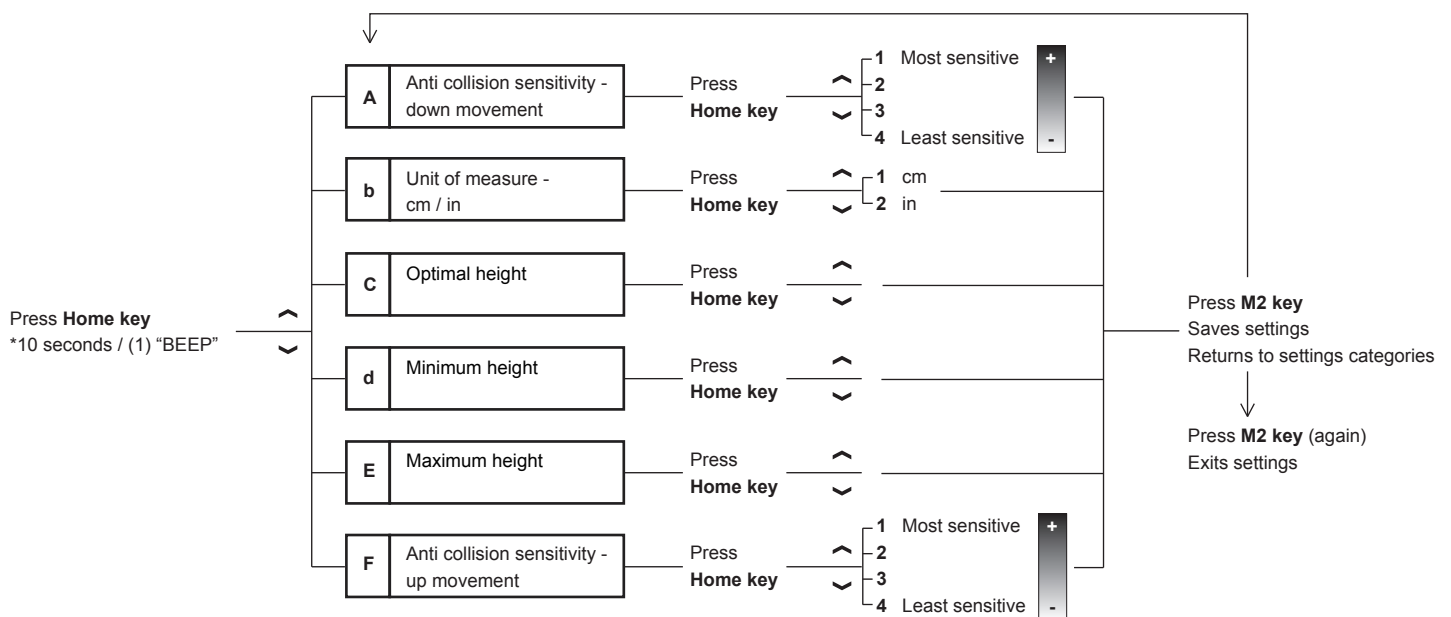
**Features:** Easy assembly, triple stage, dual motor, C-frame, electric, L-shaped, two memory position handset + home, expandable frame

**Notes:** Desktop and casters sold separately, images may vary from purchased desk

## HANDSET



## SETTINGS



# TROUBLESHOOTING

## MANUAL RESET

1. Make sure all cables are connected.
2. Retry handset.

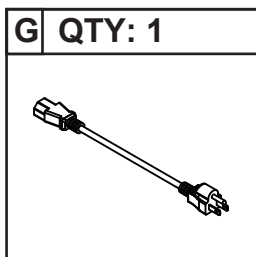
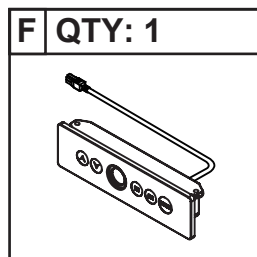
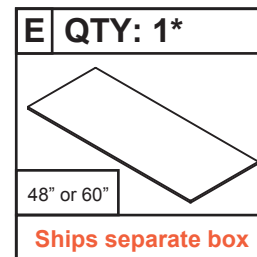
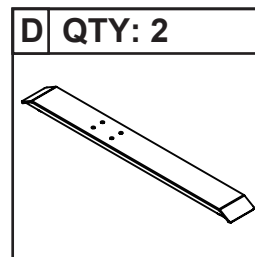
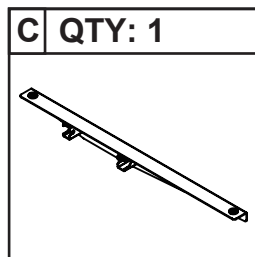
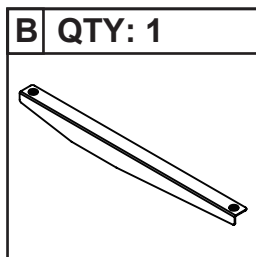
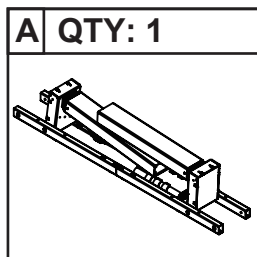
If issue continues...

1. Disconnect power cable for 3 minutes.
2. Reconnect power cable.
3. Retry handset.

ERROR	CAUSE	SOLUTION
ER1	Motor issue	Disconnect power cable for 3 minutes. Reconnect power cable. If error continues, motor may be defective.
ER2	Synchronization issue beyond 15 mm	Disconnect power cable for 3 minutes. Reconnect power cable. If <b>RST</b> - push and hold <b>Down key</b> until lowest height.
ER3	Cable issue	Make sure all motor cables are connected. Disconnect power cable for 3 minutes. Reconnect power cable.
ER4	Communication issue	Make sure all handset & controller cables are connected. Disconnect power cable for 3 minutes. Reconnect power cable.
ER5	Load above 180 kg / 397 lbs	Lighten load. Disconnect power cable for 3 minutes. Reconnect power cable.
Hot	Continuous use beyond 2 minutes	Automatic recovery after 5 minutes. If not, disconnect power cable for 3 minutes. Reconnect power cable.

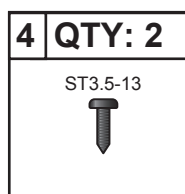
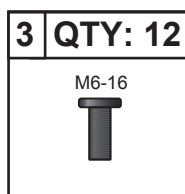
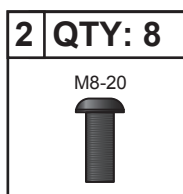
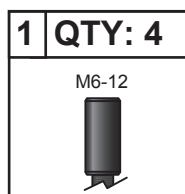
# PARTS INCLUDED

NOT TO SCALE



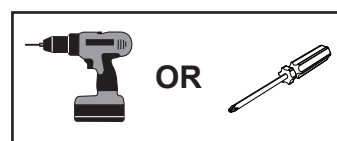
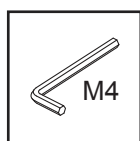
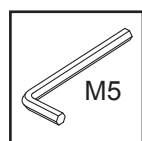
# HARDWARE INCLUDED

NOT TO SCALE, COLOR MAY VARY

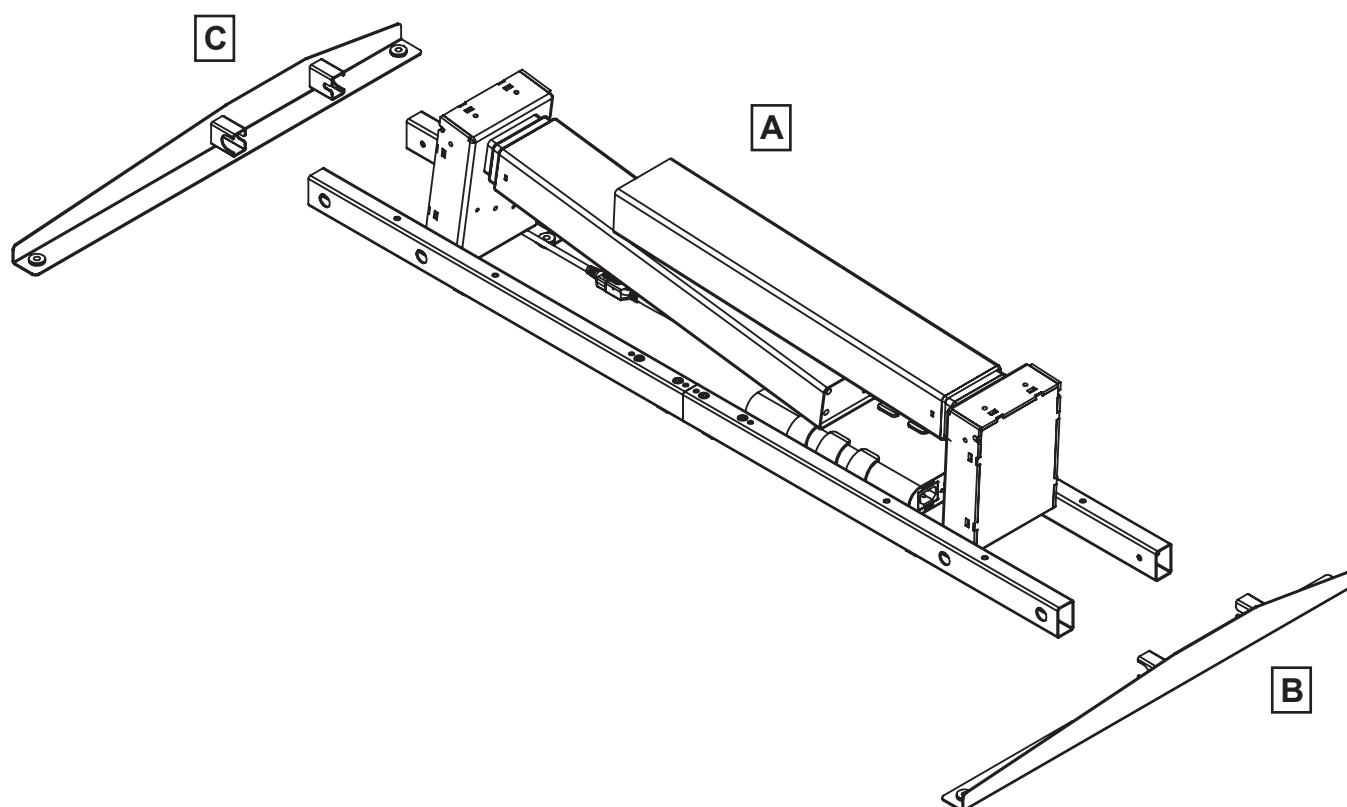


# TOOLS INCLUDED

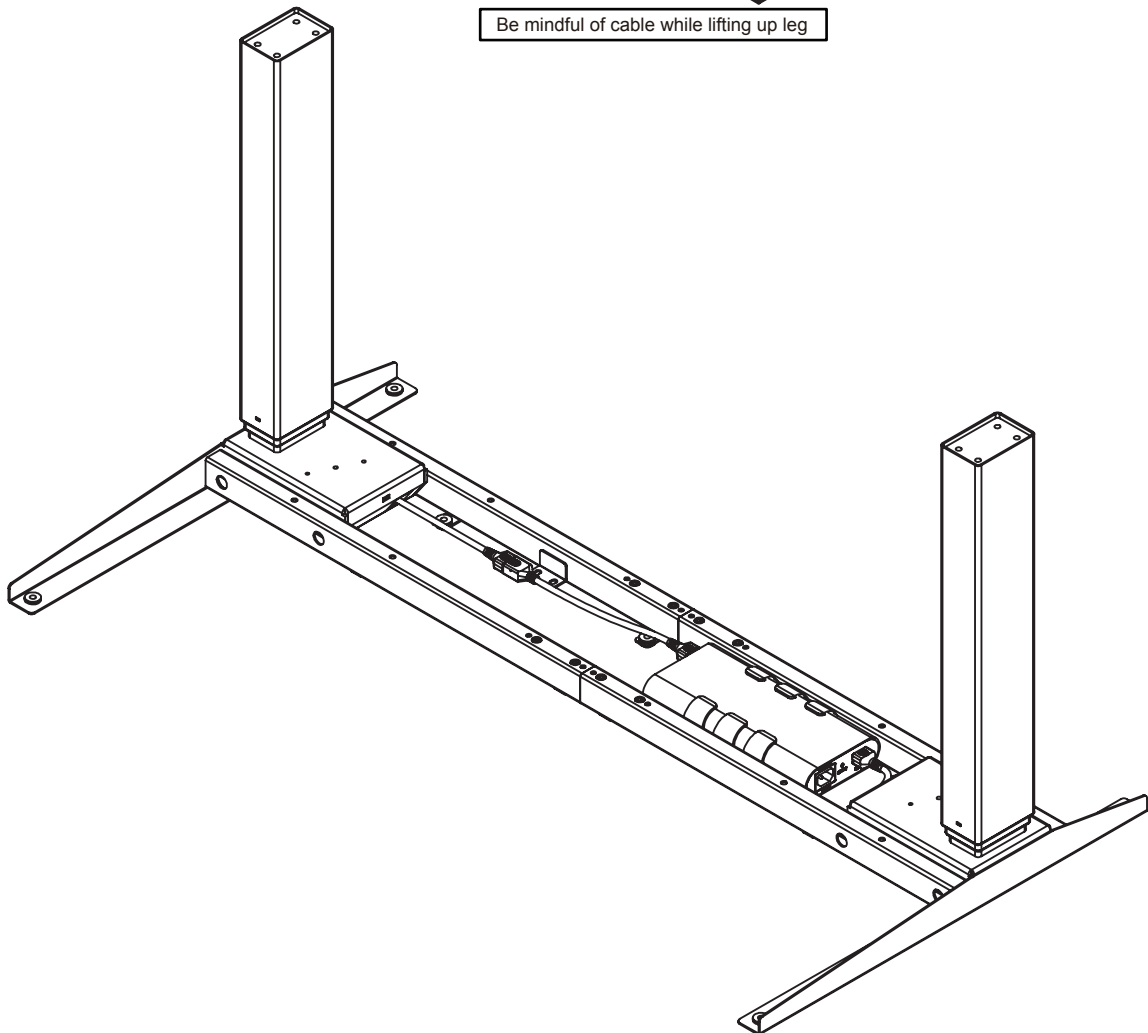
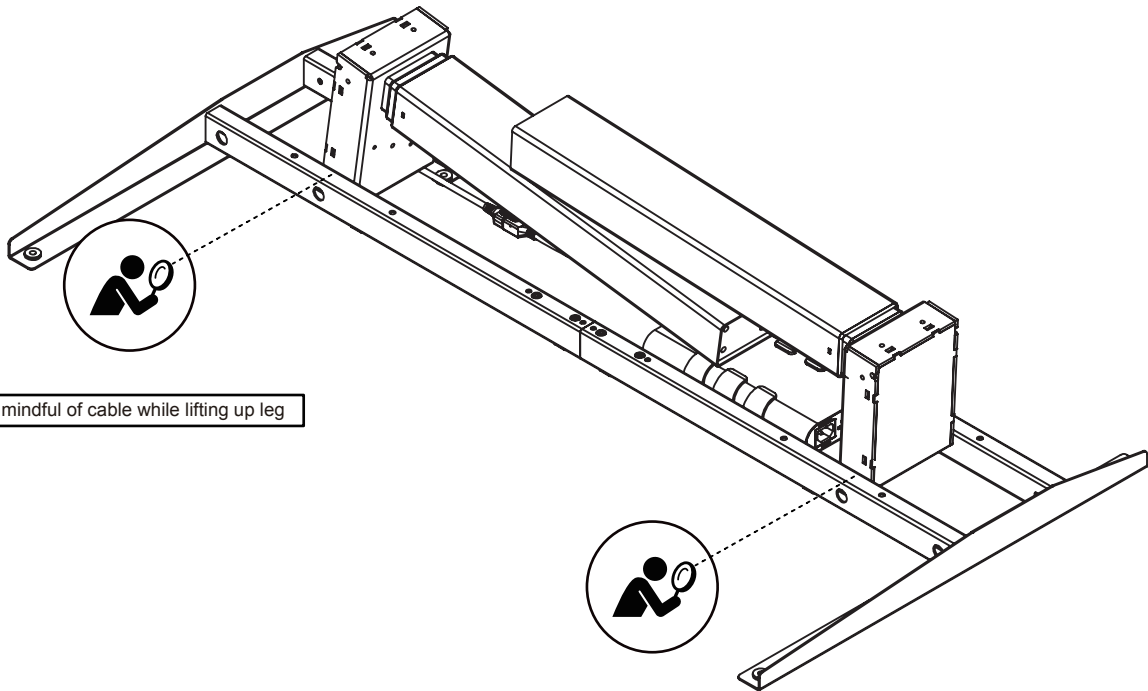
# TOOLS REQUIRED



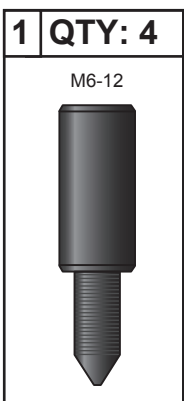
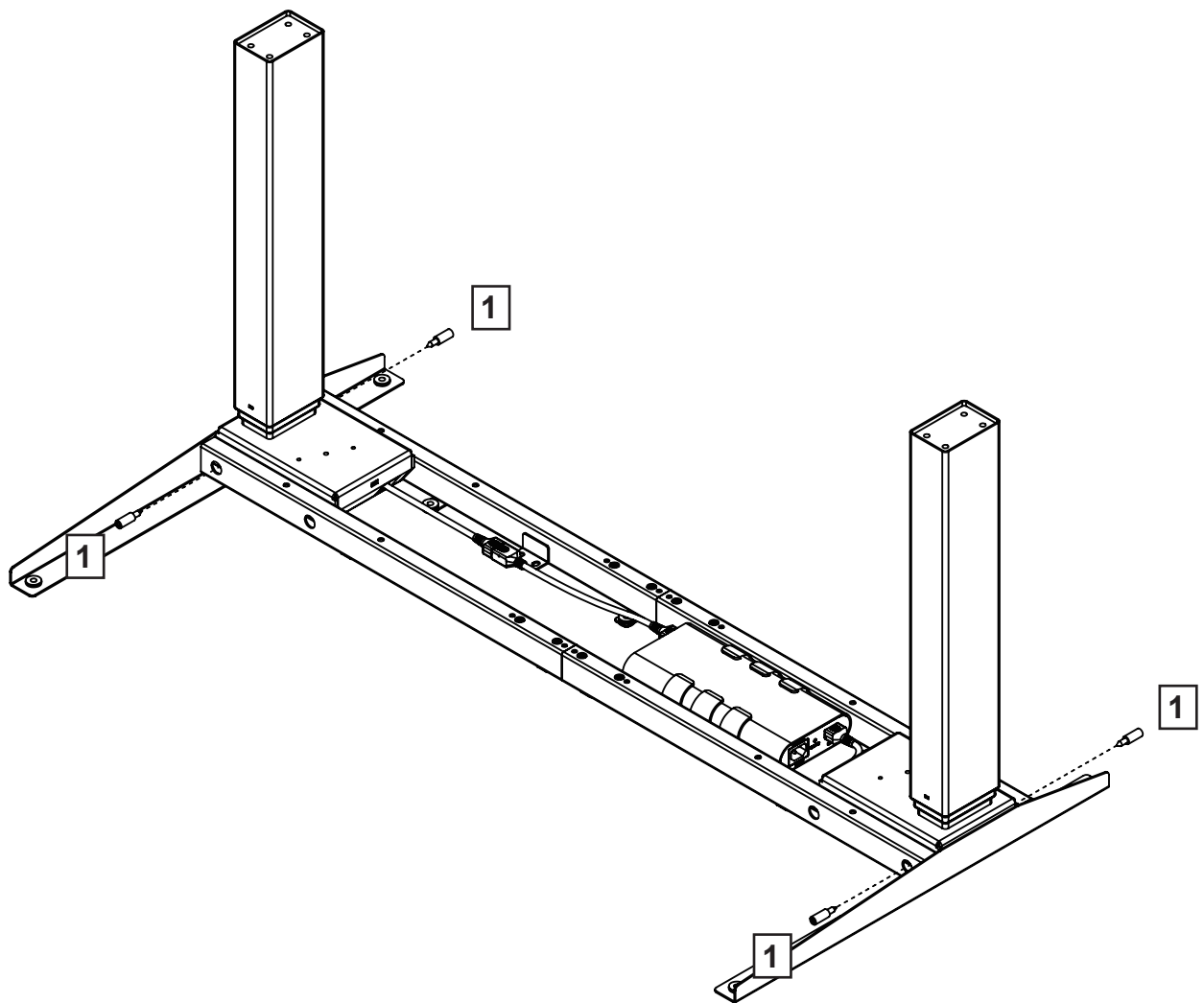
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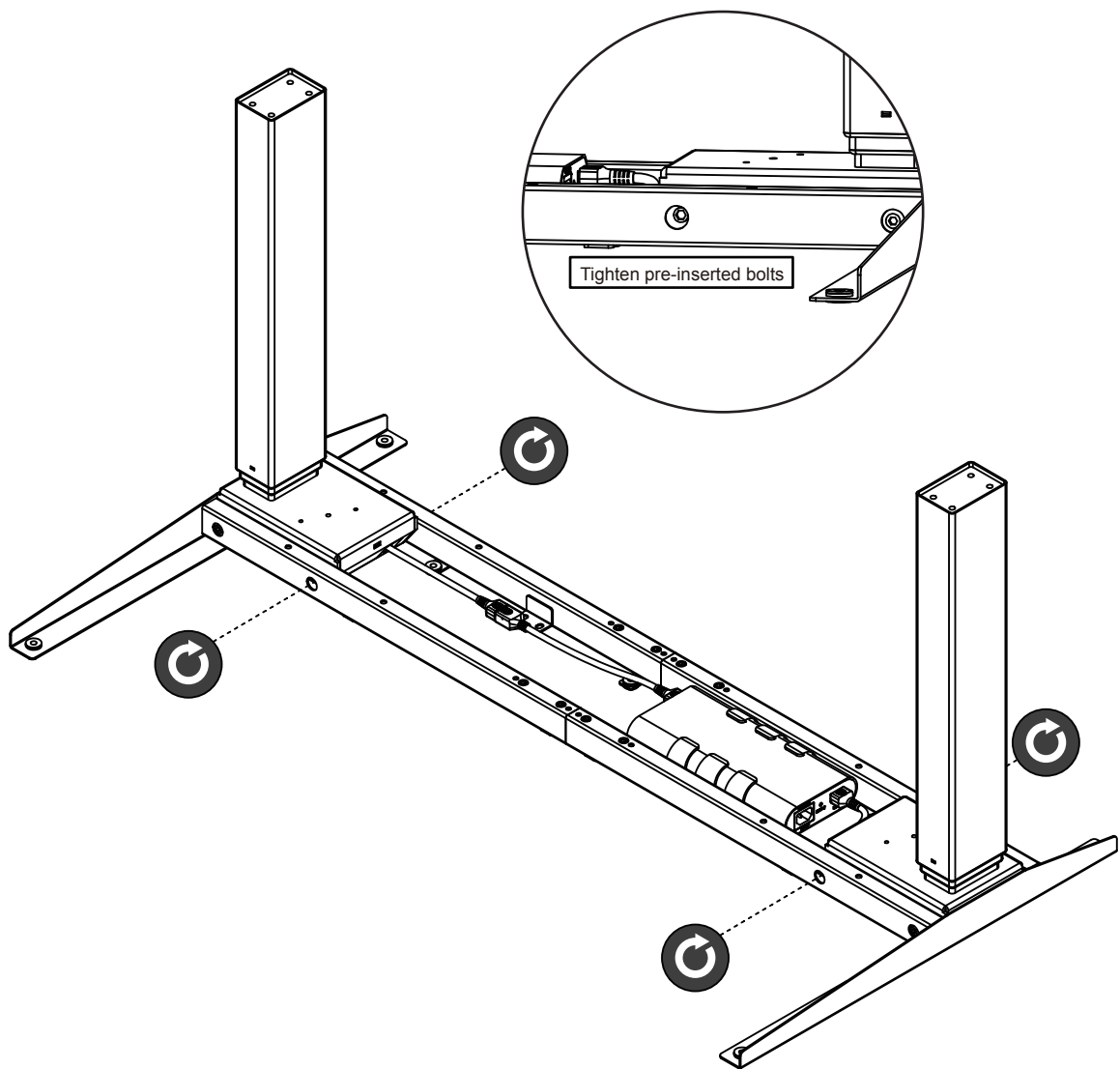
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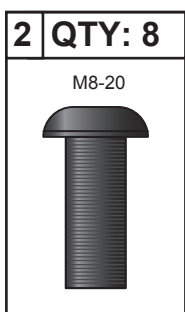
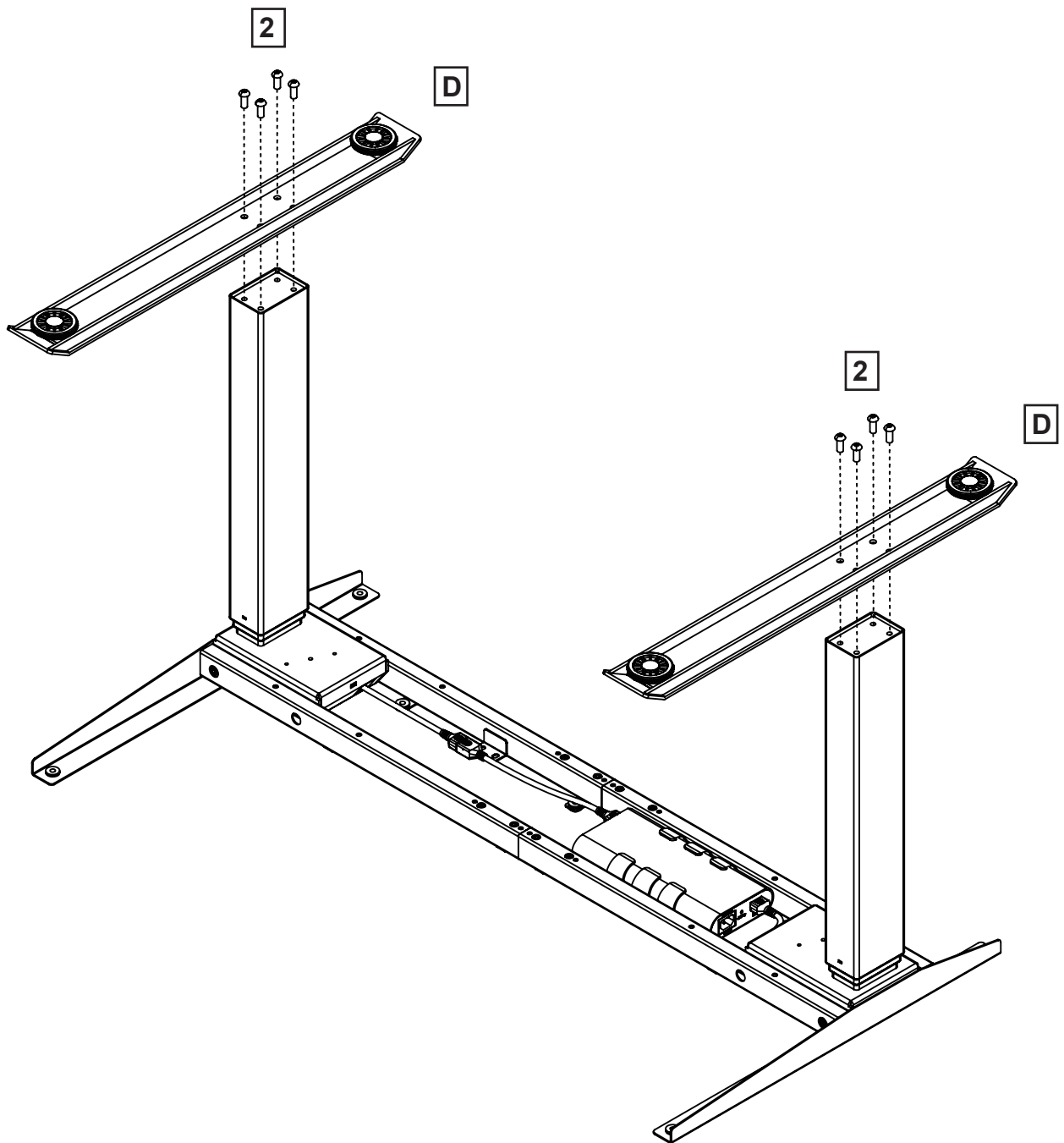


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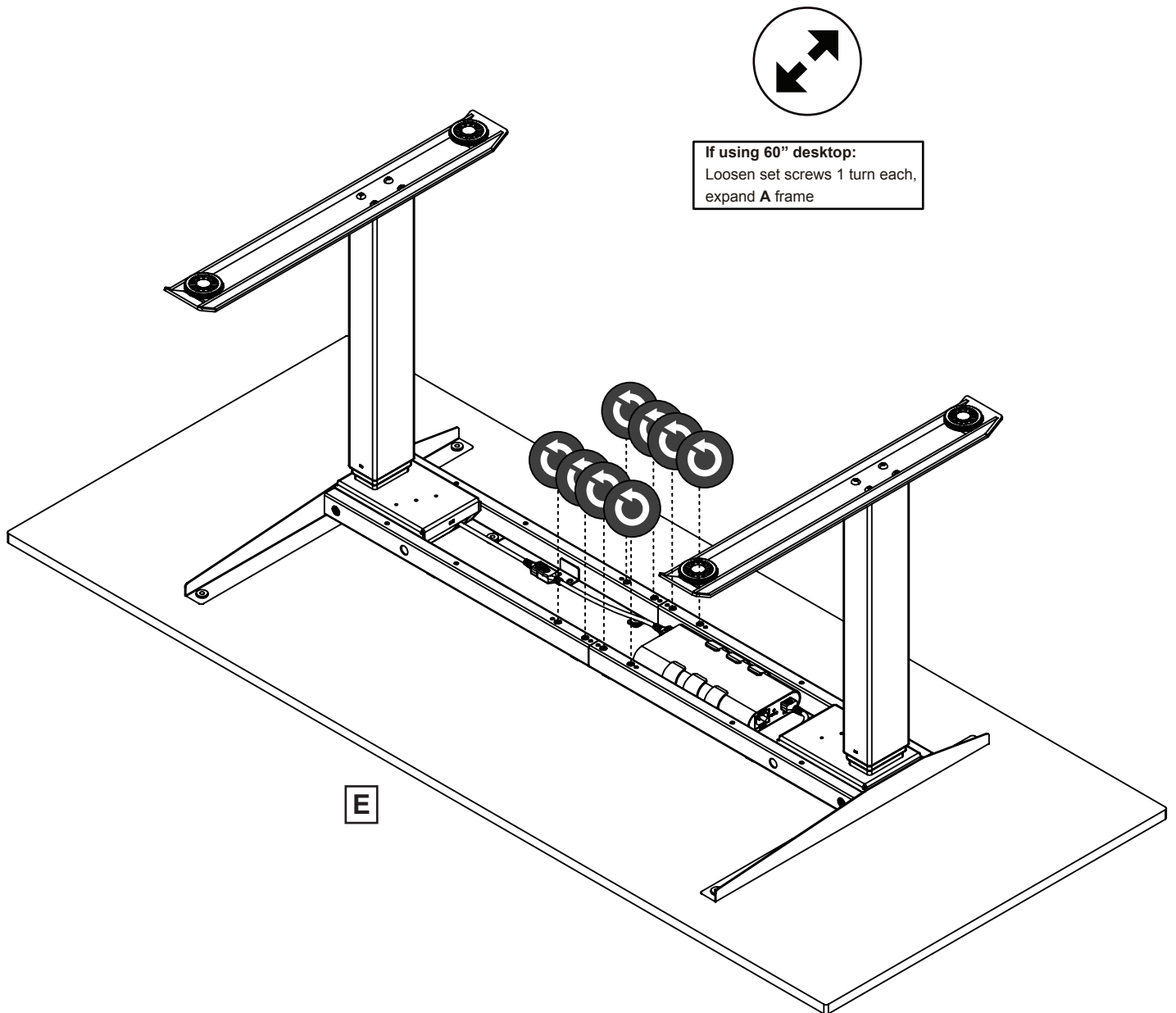




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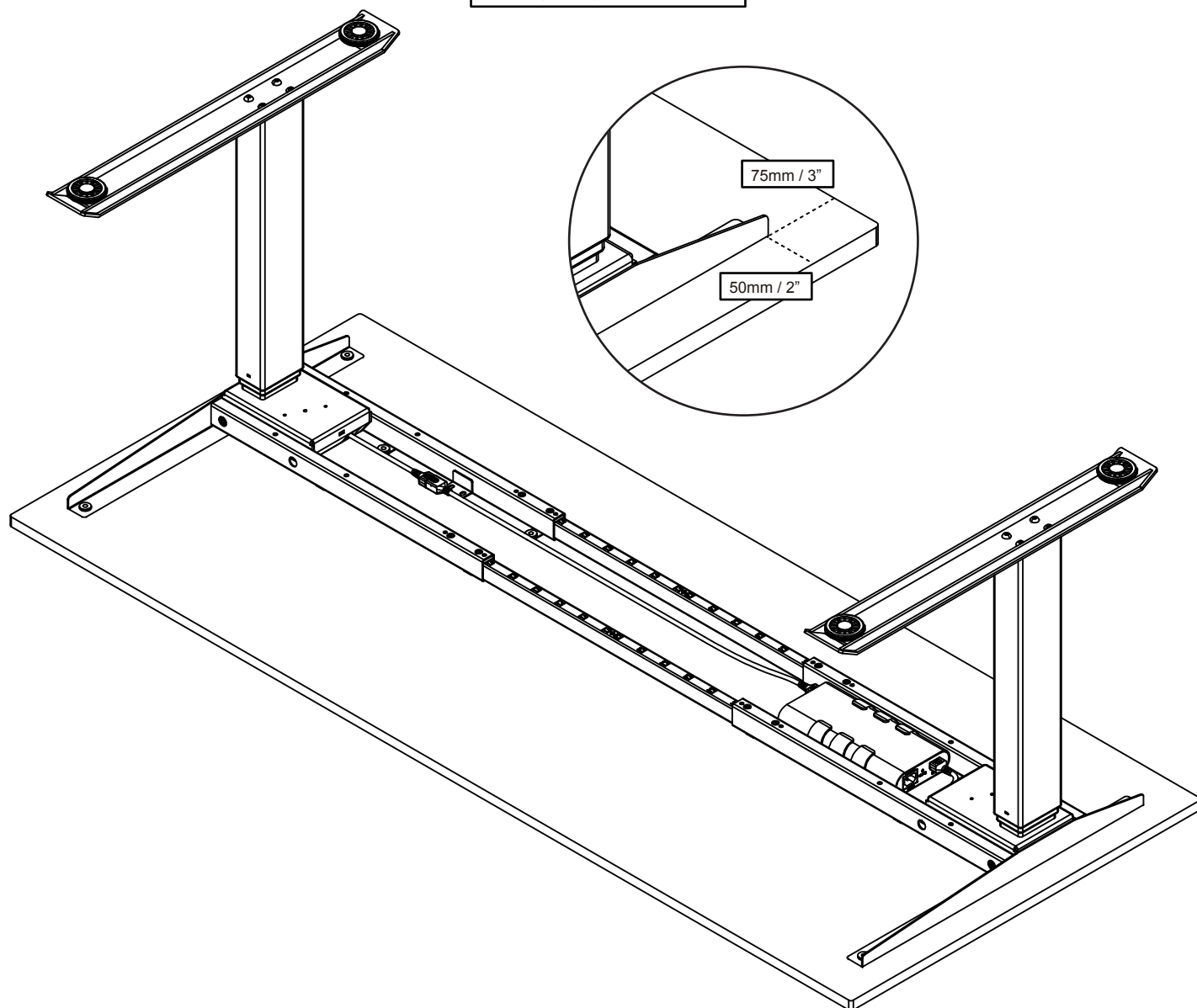
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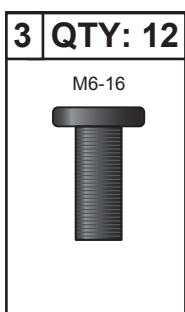
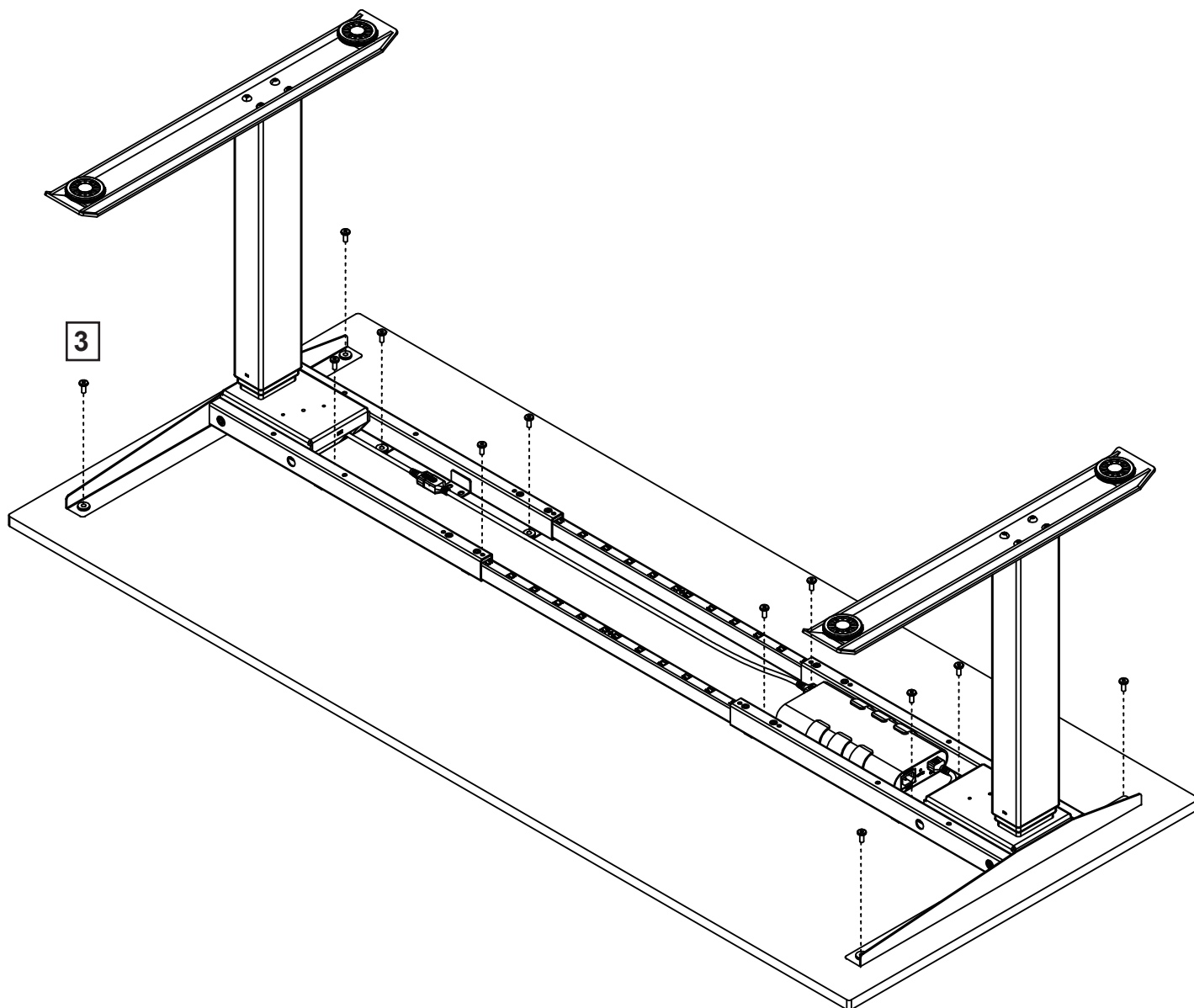
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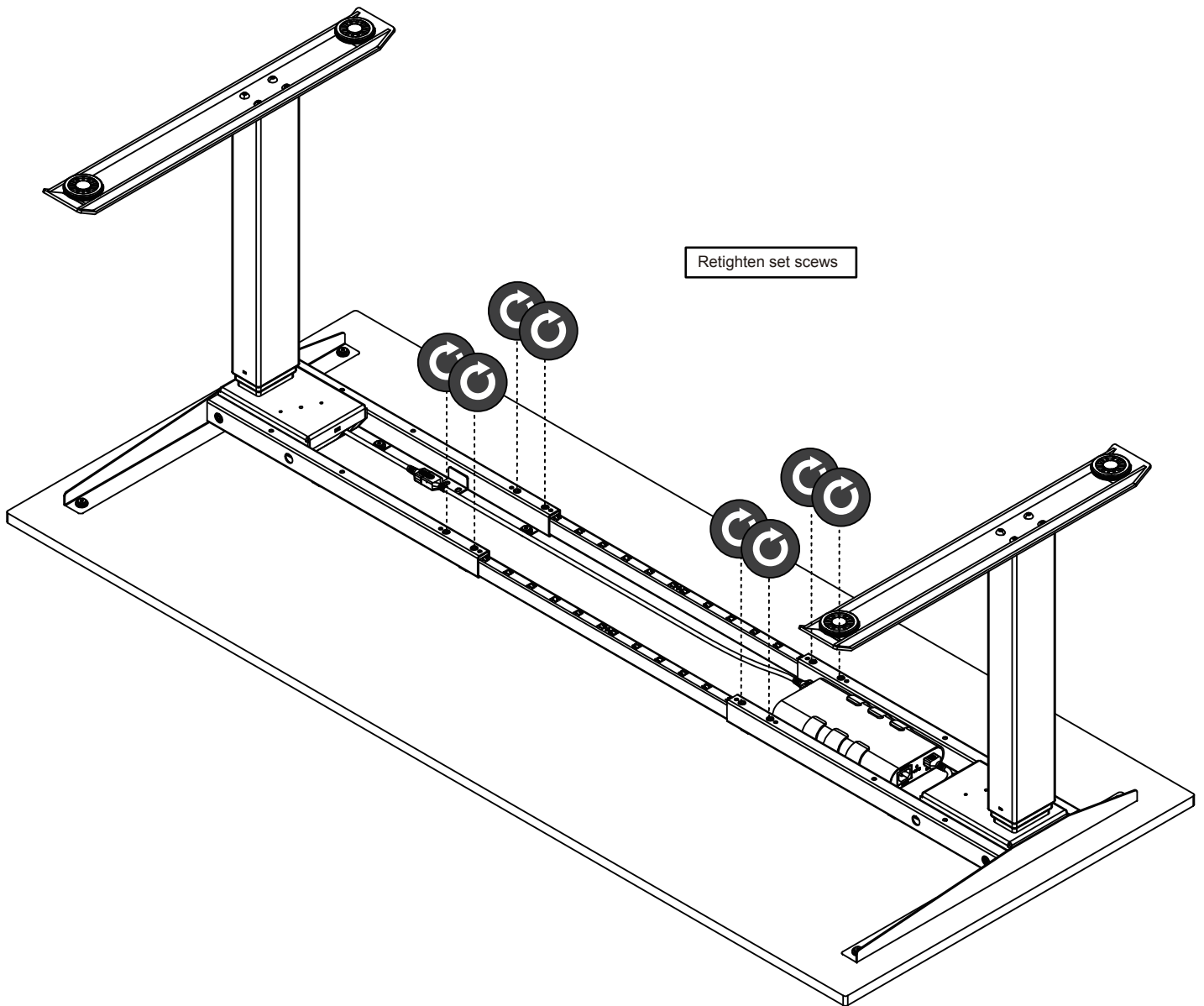
If using a desktop without threaded inserts or pre-drilled holes, align according to diagram below



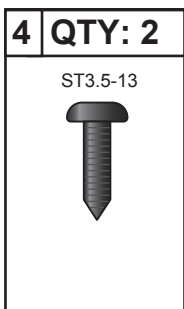
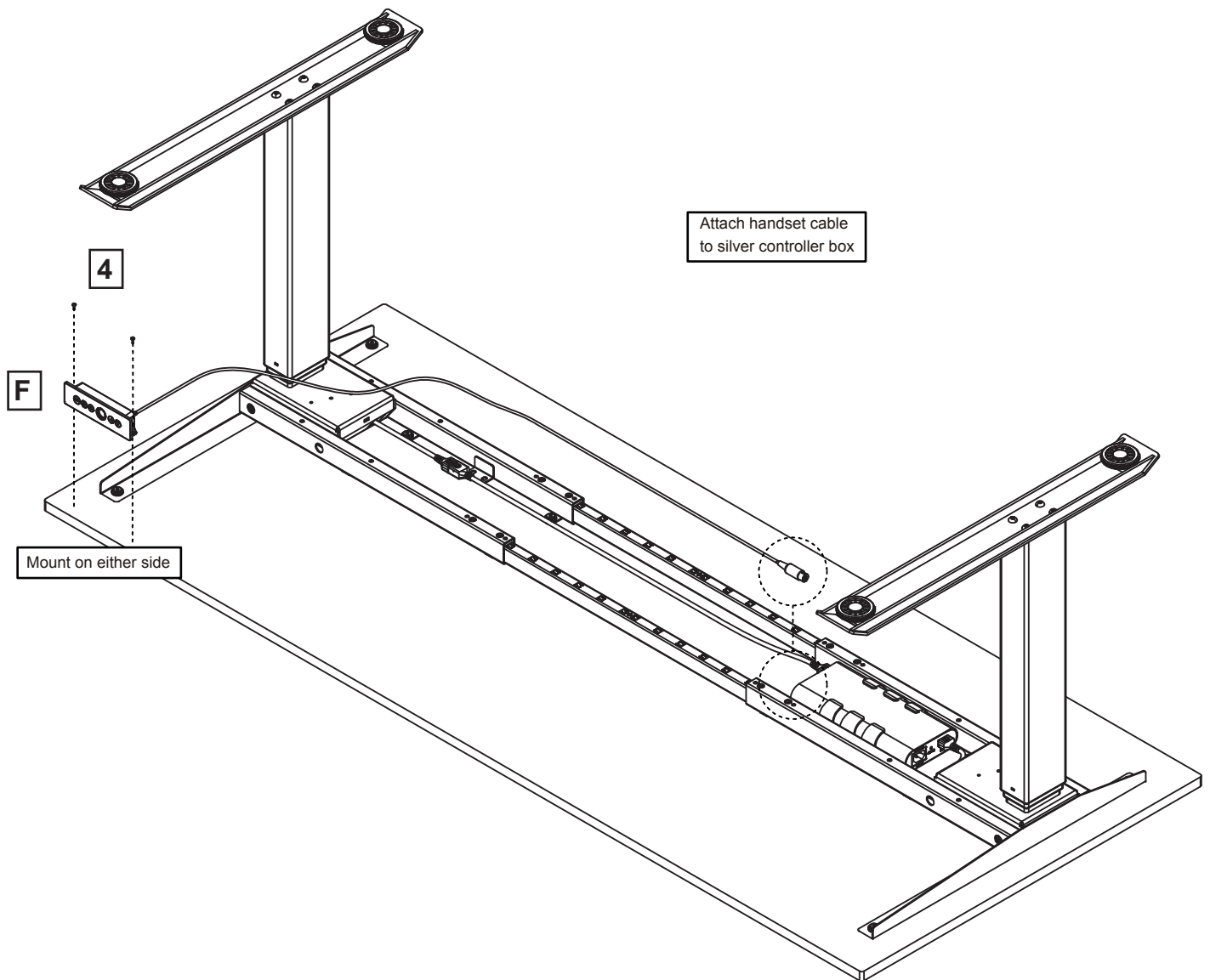
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9



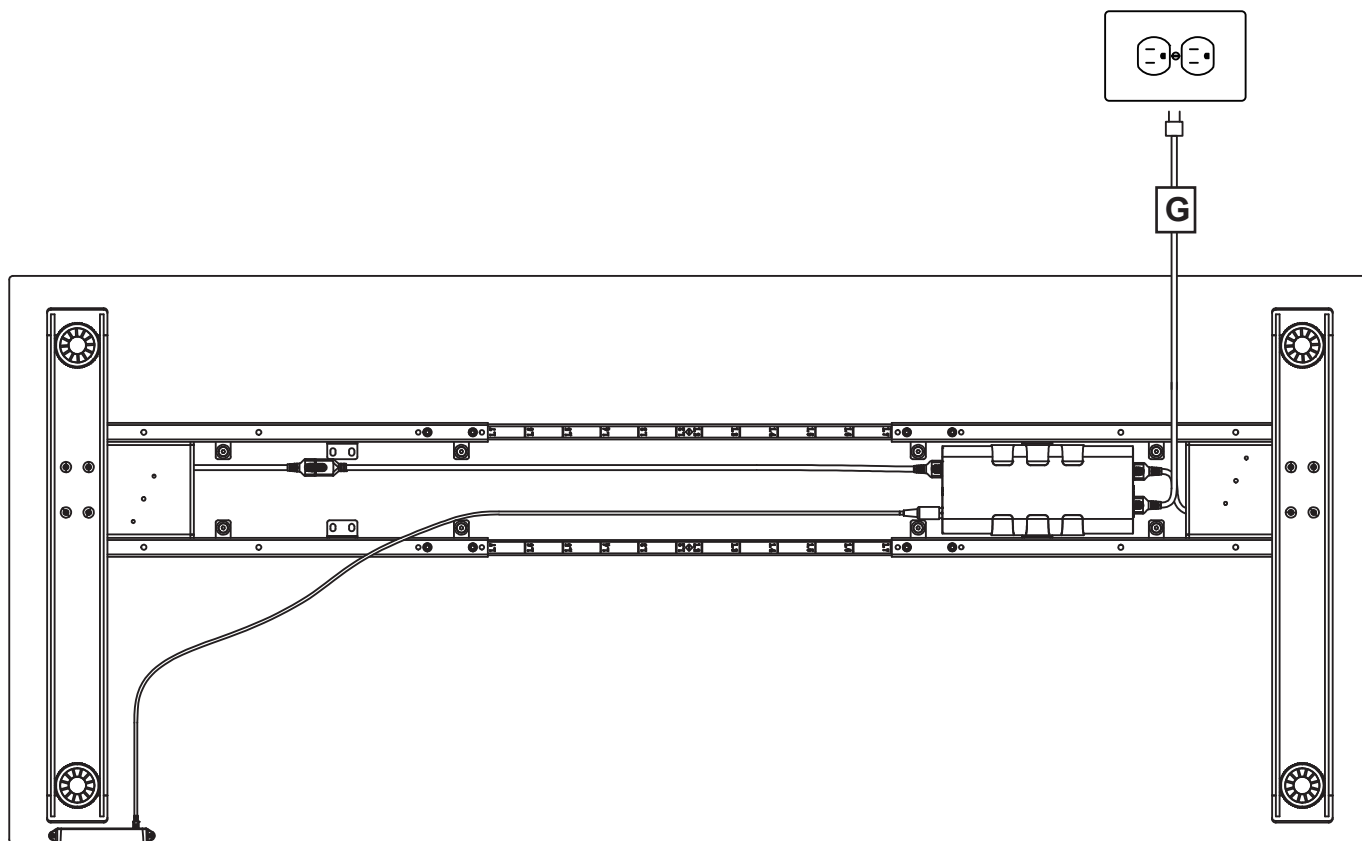
10



11



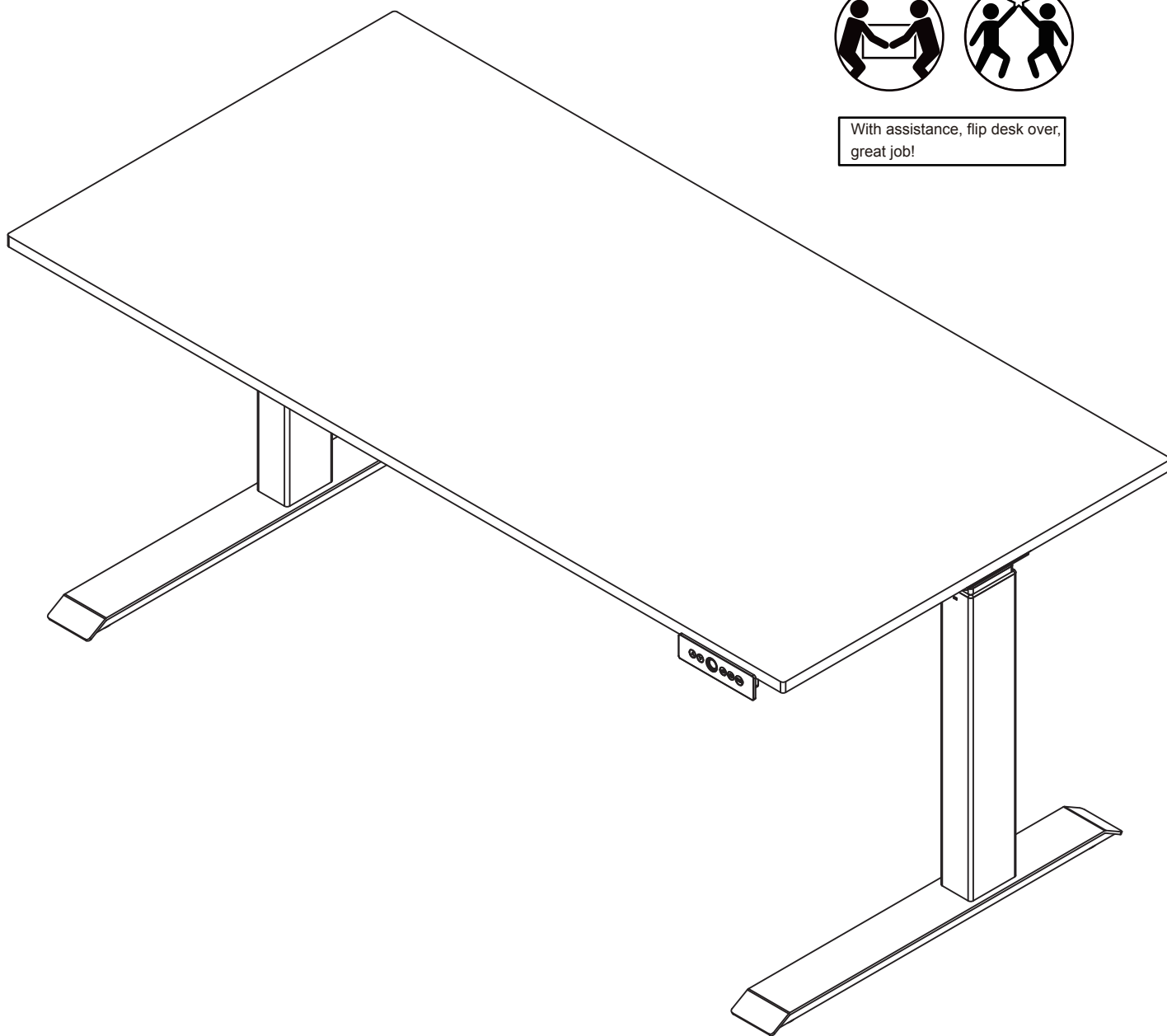
Attach power cable to silver controller box, do not plug into wall until after you flip desk over (Step 12 / Page 15)



12



With assistance, flip desk over,  
great job!





## CAUTION

- Keep children away from desk - especially handset, controller / powerbrick, legs, or cables. There is a risk of electric shock or serious injury.
- Do not open any components - especially handset, controller / powerbrick, legs or cables. There is a risk of electric shock or serious injury.
- Close supervision is necessary when children, elderly, or persons with disabilities are in close proximity.
- Keep all electrical components away from liquids or wet areas.
- Do not sit or stand on desk. Do not crawl or lie under desk.
- Do not place any object taller than 20" (when using glides) 23" (when using casters) under desk.
- Never operate desk if cords / plug are wet or damaged.
- Make sure there are no obstacles in the path of the desk's motion.
- Make sure all cords are appropriate length to accommodate desk's motion.
- Never exceed noted weight capacity.
- Ensure all hardware are properly tightened.
- If component needs to be replaced, remove power cord first.
- In the event of a power outage or accidental removal of power cord, a manual reset may be necessary. See **MANUAL RESET**.

## USE & LIABILITY

Read all instructions before using desk. Keep instructions for reference. Manufacturer does not accept warranty claims or liability claims for damages caused by improper use or handling.

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